

Terms and conditions:

Return policy:

Thanks for purchasing our products at <https://kunzeaaus.wixsite.com/website-1> operated by Tabea.

Under Australia consumer law we are not required to provide a refund or replacement if you change your mind.

However, we offer a refund if you are not 100% satisfied with your product.

In order to be eligible for a refund, you must provide proof of your purchase and return the product within 30 calendar days. The product must be in the same condition that you receive it and undamaged in any way.

After we receive your item, our team of professionals will inspect it and process your refund and return shipping costs. The money will be refunded to the original payment method you've used during the purchase. For credit card payments it may take 5 to 10 business days for a refund to show up on your credit card statement.

If anything is unclear or you have more questions feel free to contact our customer support team at kunzea.aus@gmail.com.

Shipping policy:

- We only post throughout Australia, no international shipping.
- If you live outside of Canberra, postage costs apply.
- We post our orders with *Australia Post* to ensure safe and reliable transportation.